SHORT SERVICE GUIDE

MOTION SENSOR

FIBARO SYSTEM

FIBARO

First step to provide professional support and service is proper diagnose of failure. To avoid sending fully functional devices to warranty service, please follow step by step guide below.

STEP 1. Check the battery.

To check the battery You will need voltmeter. Open the casing by turning it clockwise. Touch voltmeter contacts with battery poles. Remember to make a measurement while battery is connected. Properly working battery should indicate voltage between 3 [V] to 3,3 [V]. If You don't have any voltmeter, please simply try to change the battery from other, efficient module.

STEP 2. Resetting sensor.

The Fibaro Motion Sensor reset erases the EEPROM memory, including all information on the Z-Wave network and the main controller.
Reset procedure:
-make sure the battery works and is in place;
-press and hold the B-button for few seconds until the LED turns yellow;
-release the B-button;
-again press the B-button briefly.
Successful reset will be confirmed with the LED changing color to red.

STEP 3. Excluding and including sensor from Z-Wave Network.

Before every inclusion, sensor must be excluded from Z-Wave network. This can be done in two ways, resetting sensor or:
-set main controller in learn mode (delete device mode);
-press B-button three times briefly;
-after procedure in main controller ends, take out battery from module;
-put battery in place again, LED should turn red.
To include sensor into Z-Wave network, please follow:
-set main controller in learn mode (add device mode);
-press B-button three times briefly;
-sensor should be added to device panel. Press B-button three times briefly to wake it up;
-test the sensor's operation – check whether the LED diode indicates motion detection, cover sensor to check whether sensor reports insolation change.

STEP 4. Changing configuration of the sensor.

Last test, which can confirm sensors efficiency, is changing configuration of the sensor. To change configuration, please follow:

-include sensor to main controller;

-go to the device options by clicking the icon: ;

-select "advanced" tab;

-set parameter 2 (Motion Sensor's blind time) to 1;

-set parameter 6 (Motion alarm cancellation delay) to 1;

-save settings by clicking save diskette on the right side of the panel.

-wake up device (3 times B-button click);

If changing parameters was successful sensor will react immediately for motion changes.

STEP 5. Contact with service.

If only one of steps above has failed, please contact with Fibaro Servicedesk at:

servicedesk@fibaro.com